



## Monika Cverlin

Date of birth: 22/07/1990

### CONTACT

Don Stjepana Batinovića 3  
20207 Mlini, Croatia (Home)

monika.cverlin7@gmail.com

(+385) 989026195



europass

### EDUCATION AND TRAINING

**09/2018 – CURRENT** Ljubljana, Slovenia

**PhD Student** University of Ljubljana

**Address** Kardeljeva ploščad 5, Ljubljana, Slovenia | **Website** <https://www.fdv.uni-lj.si/> | **Field of study** Inter-disciplinary programmes and qualifications involving social sciences, journalism and information

**30/09/2015 – 25/09/2017** Dubrovnik, Croatia

**Master in Public Media** University of Dubrovnik

- ethics of new media
- contemporary political process
- political integrations
- media convergence
- international relations

**Address** Dubrovnik, Croatia

**30/09/2011 – 29/09/2015** Dubrovnik

**Bachelor degree of Media and PR** University of Dubrovnik

- introduction to political science
- political communication
- the press
- political culture

**Address** Dubrovnik

**2003 – 2008** Dubrovnik

**Tourism and hotel management school graduate** School for tourism and hospitality

**Address** Dubrovnik

**03/03/2016 – 05/03/2016** Dubrovnik, Croatia

**Certificate of the oratory school** The oratory school "Grgur Ninski"

- education in public appearance
- preparation of the final speech
- learning language fluency
- learning manners of the speech

**Address** Dubrovnik, Croatia

### WORK EXPERIENCE

**09/2019 – CURRENT** Dubrovnik, Croatia

**External associate lecturer** Sveučilište u Dubrovniku

- Teaching and supervising undergraduate and graduate students
- Conducting research and publishing papers in academic journals.
- Assisting with various departmental duties and providing academic support to Professors and other staff
- Answering questions in class or via email or telephone

**04/2017 – 10/2017**

**Sales representative** Eurodaus d.d

- Finding potential customers and maintaining business co-operation with existing customers,
- phone, internet and site promotion,
- making and presenting vehicle and financial offers for vehicles,
- evaluation, procurement and sale of second-hand vehicles,

- preparation of vehicles for delivery, test drive with clients,
- archiving and completing documentation.

**30/04/2016 – 30/09/2016**

**Assistant of after-sales manager Eurodaus d.d**

- organization of procedures in car industry
- assistance in after-sales
- communication with clients
- assistance with controlling and monitoring of all prescribed procedures and the fulfillment of quality standards

**Address** Dubrovnik, Croatia

**30/04/2015 – 31/08/2015**

**Rent-a-car referent Last Minute rent-a-car**

- optimizing rental by increasing sales, opportunities and services for each client
- professional support for clients
- advising clients about additional products according their needs
- delivering significant information of products provided by the company
- respond on clients complaints
- processing phone calls and e-mails

**Address** Dubrovnik, Croatia

**2003 – 2013**

**Hospitality Service**

**LANGUAGE SKILLS**

**MOTHER TONGUE(S):** Croatian

**Other language(s):**

english

Listening C2	Reading C2	Spoken production C1	Spoken interaction C1	Writing C1
-----------------	---------------	-------------------------	--------------------------	---------------

italian

Listening B1	Reading B1	Spoken production A2	Spoken interaction A2	Writing A2
-----------------	---------------	-------------------------	--------------------------	---------------

slovenian

Listening B1	Reading B1	Spoken production A2	Spoken interaction A2	Writing A1
-----------------	---------------	-------------------------	--------------------------	---------------

**DIGITAL SKILLS**

Microsoft Word | Microsoft Excel | Microsoft PowerPoint | Google Docs | Google Drive | Social Media

**ADDITIONAL INFORMATION**

**Publications**

- [\*\*Implementing Neoliberal Ideas: New Orleans Educational Reform following Katrina\*\*](#) 2020
- [\*\*Regulating digitalization: Sharing economy and the case of Uber in Dubrovnik\*\*](#) 2022  
Write here the description...
- [\*\*Battle for Srdj – The Strategic Defense of Dubrovnik\*\*](#) 2022

## Conferences and seminars

11/02/2020 – 12/02/2020 Banská Bystrica

**Security Forum 2020** Musladin, Marijana; Cverlin, Monika; Roško, Marko  
[Cyber threats to national security: The case of „Fake news“ in Montenegro](#) // SECURITY FORUM 2020 13th Annual International Scientific Conference February 12th- 13th, 2020 at Matej Bel University in Banská Bystrica, Slovakia Conference Proceedings / doc. Mgr. Jaroslav Ušiak, PhD. ; Mgr. Dávid Kollár, PhD. (ur.). Banská Bystrica, Slovakia: Interpolis, 2020., 2020. str. 192-202 (predavanje, međunarodna recenzija, cjeloviti rad (in extenso), znanstveni)

30/11/2020 – 30/11/2020 Banská Bystrica

**Interpolis-International Conference of doctoral students and Young researchers** Cverlin M. (2020) Mass migrations—challenges and questions that need to be asked. *Interpolis-International Conference of doctoral students and Young researchers*, In: Banská Bystrica, February 25th, 2021. Available at: <https://www.fpvmv.umb.sk/fakulta/interpolis>

## Projects

2014 – 2016

**Debate on Democracy: Political Competence and Political Participation** ■ research of political culture of youth in USA and Croatia  
■ comparing political systems of America and Croatia  
■ cooperation and communication with DePaul University

2016 – 2019

**Political Game- Otok Političkih Stvorenja** The cooperation between University of Dubrovnik and DePaul University. The goal of the project was to create a game application for high school students in which they could learn basic political terms.

23/09/2021 – 23/09/2021

**"Geopolitički rizici u globalnom društvu 21.stoljeća"** Member of Geofor team for a foreseen conference called Geopolitical risks in global society in 21. century, Zagreb.

<https://geopolforum.com/nas-tim/>

Link <https://geopolforum.com/nas-tim/>

## Honours and awards

2018 Sveučilište u Dubrovniku

**Summa Cum Laude**

2018 Sveučilište u Dubrovniku

**Rector's Award**

## Organisational skills

**Organisational skills**

- preparation of weekly business plans
- the ability of constructive problem solving
- ability to work in a dynamic environment

## Communication and interpersonal skills

**Communication and interpersonal skills**

- good and effective ability to communicate
- ability to adapt to different situations
- negotiating skills
- knowledge of rhetoric

## Job-related skills

**Job-related skills**

- preparing business offers
- drafting correspondence